OWL WATERPROOFING SOLUTIONS

THE WISE CHOICE

25 Year Material Guarantee

"Owl Manufacturing Limited" guarantees that if within a Twenty-Five year period after installation of the Owl Waterproofing materials, as detailed in our specification, proves to be defective by reason of a fault in our material, we undertake to supply free of charge to the customer the materials to repair the area in question.

CONDITIONS

- Materials must be applied as per manufacturer's specification to achieve maximum durability and comply with this material guarantee.
- We do not accept responsibility under this Guarantee for damage caused by matters beyond our reasonable control.
- The customer taking all reasonable measures to maintain the installation in a serviceable condition.
- The customer inspects the area in question on a yearly basis and ensures all gutters, outlets etc. are clean and working.
- The customer advising the installer or manufacturers in writing of any defect in the installation within ten days of discovery. In the event of a claim being invalid the customer agrees to pay the installer call out charge for a survey and provision of a report at an agreed standard hourly charge as determined by the Company in question.
- This Guarantee shall be in respect of the service life of the installation in reflection to the effect of normal weather conditions. It shall not apply if damaged by any other means, such as extreme weather conditions, structural movement, subsidence, vandalism or tampering of any kind or excessive traffic over areas not previously stated by the customer to be used for this purpose.
- Excludes all consequential loss howsoever caused.
- All invoices has been paid in full within the time stated.
- For the avoidance of doubt, this Guarantee excludes the cost of any labour charges, accessing etc. that may be required and is limited to the supply of materials only.